

Congratulations with your new Hammer carpet

Well maintained carpets last longer and look nicer. To extend the life of your new carpet and to ensure a healthy indoor environment the carpet should be maintained regularly.

Maintenance guide

To reduce soiling of the carpet walk-off mats should be established in order to reduce dragging dirt inside the house. This will not only spare the carpets but also reduce the cleaning costs. To achieve the most efficient cleaning zone the entrance mats should have a length of minimum 5 meters in commercial buildings. Vacuum the mats daily with a cylindrical brush and make sure that they are cleaned regularly in order to maintain maximum absorption of dust and dirt. Vacuuming is the basis for an efficient and economic maintenance. Daily vacuuming is removing more than 80% of all dry dirt and grime. The frequency of vacuuming the carpet should be adjusted according to the quantity of dirt which the area is exposed to.

We recommend following vacuum frequency:

- Areas with much traffic: daily
- Areas with medium traffic: 2 times per week
- Areas with light traffic: 1-2 times per week

Vacuum cleaners with cylindrical brushes are recommended. Cylindrical brushes have a mechanical effect which loosens dirt and particles in the carpet.

Regular cleaning of the carpet

Carpets should be cleaned regularly to remove accumulated dirt which has not been removed by ordinary vacuuming and stain removal.

It is recommended that entrances, hallways and other heavy exposed areas should be cleaned more often than other areas

Hammer Carpets recommend the Chem-Dry®-method for maintenance of the carpet. The Chem-Dry®-method is used for regular cleaning. A strong ph-neutral, carbon dioxide water solution is applied to the carpet. The liquid dissolves the dirt which is sucked up and dried with cotton cloths.

Advantages:

- ✓ A very efficient cleaning is achieved.
- ✓ Small quantities of water are used.
- ✓ No soaking of the backside of the carpet.
- ✓ No use of chemicals.
- ✓ The dirt is removed from the pile.
- ✓ Short drying time (typical 1-2 hours).
- ✓ Only little risk of mistreatment.
- ✓ The cleaning method and products ensure a minimum of impact to the indoor air.
- ✓ The carpet is kept clean for a longer period as there are no remaining dirt attracting soaps and chemicals.

Stain removal

Spills can often be removed by immediate action. As soon as the spill occurs it should be sucked up with a white, clean absorbent cloth. This treatment is continued until the spill is fully absorbed. For cleaning of stains Hammer Carpets recommends professional cleaning systems such as Chem-Dry stain remover. Please follow the instructions and take the necessary precaution if other cleaners are used.

Light extraction cleaning can be used if necessary. The portable carpet extractors are useful for rinsing and vacuuming of spilled liquids. It is important to follow the manufacturer's instructions so that the applicable guarantee is not voided.

IMPORTANT!

The first time a new cleaning detergent or stain remover is used on a carpet please check if the product is harmful to the carpet. Damages may occur as a result of contamination, discoloration, bleaching or resolution.

We therefore recommend ALWAYS testing both the detergent and the stain remover in a small area. This could be in a corner, under a heater or the like. The test is to be performed in the prescribed dosages and duration.

The importance of **NOT** using horizontally rotating brushes or cloths on wool or any other spun fibre is stressed as this technique tend to flatten and destroy the yarn and can also lead to pile distortion. If this technique is used any warranty from Hammer Carpets will become void.